OPENTOUCH SUITE FOR SMB

Simplify your communications and maximize your business

Alcatel·Lucent Enterprise

POWERFUL COMMUNICATION SERVER

OmniPCX® Office Rich Communication Edition (RCE)

Flexible communication server for small and medium-sized enterprises

OmniPCX Office RCE Compact

OmniPCX Office RCE Small

OmniPCX Office RCE Medium

OmniPCX Office RCE Large

OmniPCX Office RCE Compact

- Wall-mounted cabinet
- Fanless design
- For 6 to 18 digital/analog users
- For up to 200 IP users

19-inch cabinet

Modular design for optimal expandability:

OmniPCX Office RCE Small

- CPU slot + 2 universal slots

OmniPCX Office RCE Medium

- CPU slot + 5 universal slots

OmniPCX Office RCE Large

- CPU slot + 8 slots (4 are universal)

All platforms are equipped with a high-performance PowerCPU Extended Edition and 16 VoIP channels, as well as a MSDB 8-GB memory card. Therefore, no hard disk is required anymore.

Features directly embedded

- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- PIMphony™ basic for all users
- Unified Instant Messaging
- LDAP support for universal access embedded now on OTCV, Premium DeskPhones, My IC Phone®, My IC Web for Office and PIMphony Touch

Additional options

- Mobile and collaborative applications
- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking
- Smart Call Routing
- Call Center Office

WIRELINE PHONES

Premium DeskPhones with IP and digital connectivity

Innovative designed sets for professional IP or digital telephony

8068 BT

8068

8038/8039

8028/8029

- Superlative voice quality
- Optimized ergonomics, Navigator, Intuitive icons and soft keys
- Dedicated function keys
- Backlit Display
- Alphabetic keyboard
- Build-in security

IP Desktop Softphone

8068 emulation with VoIP

- On PC, Mac, tablets, iPad, and smartphones
- With virtual add-on module

8082 My IC Phone

Smart DeskPhone for executives

- 7-inch screen with graphical display
- Capacitive touch-screen
- Wide-band audio quality
- Bluetooth handset
- Peer to peer video capabilities

OmniTouch® 4135 IP Conference Phone

A SIP-based plug-and play-audio conferencing phone with up to 4 simultaneous connections

Specific for IP:

- Wideband audio quality

Accessories:

- Premium Add-ons Modules
- Comfort & Bluetooth® Handset
- Monaural, Binaural and Bluetooth Headset
- Premium Wall Mounting Kit
- Audioffice Conference Modules

8115

8125

8001/8012 DeskPhone

To address the low end SIP market

- SIP based features such as call log, conference in local

4008/4018 IP and 4019 Phones

For the low end IP & digital market

4018/4019

4008

Character display, loudspeaker, mute key

WIRELESS PHONES

DECT Handsets

For mobile communication within the company in IP and digital mode

Business 8242 DECT Handset

Business 8232 DECT Handset

Industrial 500EX DECT Handset

Industrial 8262* DECT Handset

Business 8242 DECT Handset

- Rich business telephony
- Large screen, Color display
- Headset Connector
- Bluetooth support
- Red Emergency key
- Live, Event keys, Alarm status
- Get Call Feature

Business 8232 DECT Handset

- Rich business telephony
- Color display
- Headset connector
- Mini-USB port on the charging cradle
- Alarms Notifications
- Get Call Feature

Industrial 500EX DECT Handset

- For hazardous work environments where there is a risk of explosion
- Bluetooth-capable
- IP54-compliant
- Isolated Worker Protection
- Alarm/locator function (alarm server required)

Industrial 8262* DECT Handset

- All capabilities of 8242 DECT Handset
- Bluetooth Low Energy (E-beacon) for location
- Ruggedized IP65, designed for industrial environment
- Isolated Worker Protection
- Man down, No Movement, Pull cord
- Alarm/locator function (alarm server required)

** Available in 2016*

Voice over WLAN phones

Mobile voice communication over wireless LAN

OmniTouch 8118 WLAN Handset

Black and white display, Vibrate mode, Headset connector, Get Call Feature

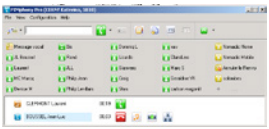
OmniTouch 8128 WLAN Handset

All the 8118 features plus Push-to-talk feature, color display, Hands-free

EFFICIENT COMMUNICATIONS

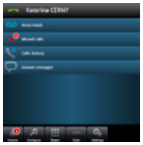
Feature-rich applications for improved call-handling

Communication solutions to increase productivity



PIMphony

PIMphony Touch



My IC Web for Office

My IC Social Networks

PIMphony and PIMphony Touch

- Personal communication manager
- Incoming and outgoing calls controlled from a Windows® PC client
- PIMphony for Windows 7 and Windows 8 laptop version, available in Basic, Pro, Team and Attendant versions and as a standalone IP softphone
- PIMphony Touch, for Windows tablet and PC application leveraging modern UI and Windows 8.1 capabilities, available with additional features such as: unified instant messaging, telephony presence

My IC Web for Office

- A web-based solution for call handling, with a standard browser
- Any phone as an extension
- Optimal for use off-site or at home

My IC Social Networks

- Federated user identify from different directories
- Presence federation based on telephony and Social medias
- Intelligent Microsoft Outlook® integration (unique interface)

Professional Greeting: Customer welcome, call routing and automated attendant features

To increase in customer satisfaction

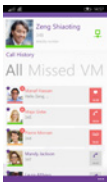
- Voicemail
- Personal Assistant: Automatic call routing defined by user
- Greeting messages: Up to four customizable company greetings
- PC-based and Phone Attendant console
- Automated Attendant (AA): Global solution for company welcome
- Multiple Level AA: Global solution for company welcome for multi-brand/multi-language companies and advanced AA needs
- Smart Call Routing: with 10.000 entries or Contact Center
- Call Center Office: automatic call routing with PC applications to support call handling (Agent Assistant, Supervisor Console, Statistic Manager) with up to 8 groups and 32 active agents

POWERFUL EXTERNAL MOBILITY

One phone, one number and one voice mail, on-site or off-site to keep you connected to your business anytime, anywhere

OTCV iPhone

OTCV Android



OTCV Windows

One-number services

- Make any mobile phone an office extension
- Improve accessibility through a single business number

OpenTouch Conversation® for iPhone®

- Free of charge client to download from App Store℠, software licence needed on OmniPCX Office RCE

OpenTouch Conversation for Android™

- Free of charge client to download from Google Play™ Store, software licence needed on OmniPCX Office RCE

OpenTouch Conversation for Windows Phone®

- Free of charge client to download from Windows Store, software licence needed on OmniPCX Office RCE

	OTCV IPHONE	OTCV ANDROID	OTCV WINDOWS
Routing Rules, Mobility Management	x	x	x
In conversation services, Transfer	x	x	x
Conference	x	x	x
Forward options: forward, redirect	x	x	x
Call logs	x	x	x
Visual voice mail	x	x	x
Unified Instant Messaging	x	x	x
Unified Directory Access, Dial-by-name	x	x	x
Favorites	-	x	x
Telephony Presence	-	-	x
Get Call Feature	x	x	x
SIP Companion in VoIP mode to leverage company Wi-Fi® for both voice and data	x	x	-
Easy VPN (use Mobile as VPN client)	x	x	-

NETWORK INFRASTRUCTURE

LAN infrastructure

Cost savings with a single infrastructure for integrated voice/data services with or without Power Over Ethernet (PoE)

OmniSwitch® 6250

- Fast Ethernet switch (10/100MB)
- 24 and 48 ports

OmniSwitch 6350

- Ideal for SMB environments
- Gigabit Ethernet switch (10/100/1000MB)
- 24 and 48 ports with/without PoE
- 24 ports, fanless, (no PoE)
- Excellent for WLAN and IP Telephony solutions (PoE version)

OmniSwitch 6450

- Gigabit Ethernet switch (10/100/1000MB)
- 24 and 48 ports with/without PoE (upgrade possible from 1GB to 10GB)
- 10 ports, fanless, with PoE
- Excellent for WLAN and IP Telephony solutions

WLAN infrastructure

Cost savings with a single infrastructure for integrated voice/data/WLAN (Wi-Fi) services (when coupled with LAN infrastructure products)

OmniAccess® 4005 WLAN-Switch

- WLAN Controller powered by PoE/PoE+ (optional DC power accessory available), support up to 16 access points
- Support Branch offices (RAP AP) and home users (RAP AP)

OmniAccess RAP-3WN(P), RAP 108/109

- Single radio (RAP-3WN) and Dual radio (RAP 108/109)
- For the home office and external Extensions
- RAP3WN/RAP3WNP provide IEEE 802.11 b/g/n, 2x2 single radio support (WNP version provides PoE on one port)
- OA RAP-108/109 provide IEEE 802.11a/b/g/n, 2x2:2, dual radio support

Wi-Fi access points

- OmniAccess AP103, IAP103 with 802.11n standard: IEEE 802.3af Power over Ethernet (PoE) sourcing supporting IEEE 802.11a/b/g/n
- OmniAccess AP205/205H, IAP205/205H with 802.11ac standard: IEEE 802.3af Power over Ethernet (PoE) sourcing and IEEE 802.11a/b/g/n/ac
- OmniAccess Outdoor AP275, IAP275 with ac standard: IEEE 802.3af Power over Ethernet (PoE) sourcing supporting IEEE 802.11a/b/g/n

DECT infrastructure

Best of voice services for on-site mobility

4070 - Radio Base Station

- Indoor / Outdoor DECT radio base station
- Support of all DECT ranges

8340 & 8340-C SMART IP-DECT Access Point

- IP connectivity – PoE 802.3af
- Support of DECT and GAP devices

Alcatel·Lucent
Enterprise

Contact your Alcatel-Lucent reseller to find out more about OpenTouch® Suite for SMB.

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